

PATIENT RESPONSIBILITIES

we are committed to protecting your privacy

As a patient in our center, you have certain responsibilities, which includes:

- Provide complete and accurate information to the best of his/her ability about his/her health, any medications, including over-the-counter products and dietary supplements and any allergies or sensitivities.
- Follow the treatment plan prescribed by his/her provider.
- Provide a responsible adult to transport him/her home from this facility and remain with him/her for 24 hours required by his/her provider.
- Inform his/her provider about any living will, medical power of attorney, or other directive that could affect his/her care.
- Accept personal financial responsibility for any charges not covered by his/her insurance.
- Patient conduct, be respectful of all the health care providers and staff, as well as other patients.
- Respect the privacy of other patients.
- To work with your health care team and to follow all safety rules.
- To tell you doctor about any changes in your health after you leave our center.
- To keep, or cancel in a timely manner, your scheduled appointments for your health care.
- To tell your health care team if you wish to change any of your decisions.
- To ask for clarification if you do not understand any information or instructions given to you by your health care team.

If you have any questions or concerns about your responsibilities, you can contact our administrator.

File a grievance with the facility by contacting the Clinical Director, via telephone or in writing, when you feel your rights have been violated. See grievance policy.

If you wish to file a complaint about your care in our facility you may contact the following agency:

State Department of Health Services (County Health Department) • The Medical Board of California-2005 Evergreen Street, Suite 1200 Sacramento, CA 95815 (916) 263-2382, Fax (916) 263-2944, <http://www.mbc.ca.gov/Breeze/Complaints.aspx> • Accrediting Agency • Medicare Beneficiary Ombudsman: www.cms.hhs.gov/center/ombudsman • Medical Board of California - <http://www.mbc.ca.gov/Breeze/Complaints.aspx>